



ATE O'CLOCK

RESTAURANT & BISTRO

YOUR TABLE

We operate a 15minute grace period. In the event you are more than 15 minutes late and, we have not been made aware of this, your table will can be marked as a 'NO SHOW' and reallocated to another booking.

When making a booking, tables are automatically allocated based on table size. We are unable to guarantee tables of a larger size, tables in specific areas or specific tables. We will try our best to accommodate specific requests where possible.

The largest booking/table size available on Fridays & Saturdays is 8 people. We are unable to move tables or split bookings over multiple tables to accommodate anything larger. Our largest courtyard table is 6 people.

Your email confirmation will state what time your table is booked until. We please ask that these times are respected to allow for later bookings.

If you would like to bring your dog with you, please ensure this is noted on your booking or you contact us directly to ensure the correct table allocation. If we are unaware, you are bringing a dog and, we have no suitable tables available we may have to cancel or reschedule your booking upon arrival.

Please note, we do not accept booking just for drinks. In the event you have booked for drinks only we will reallocate your booking to our bar Social8, availability depending.

LATENESS

If you are going to be late to your booking, please inform us at the earliest opportunity. We operate a 15 minute grace period. After this time we reserve the right to cancel your booking and, reallocate your table.

SERVICE CHARGE

An **OPTIONAL** 10% is included in the final total of your bill. 100% of this is shared amongst the staff that served you. We are more than happy to remove this if requested before payment is taken. For tables of 12+ guests a **MANDATORY** 10% service charge is included in the final total of your bill.

CELEBRATING WITH US?

Whether its a birthday, an anniversary, a graduation or a new job, we would love to celebrate with you to! Click modify booking and let us know in the comments. Whilst we are unable to supply decorations we are happy for these to be dropped off prior to the booking. Please note we do not allow confetti (loose or confetti balloons), table foil or wall banners.

ALLERGENS & INTOLERANCES

Please inform us/your server of any allergies or dietary requirements you may have either prior to dining with us or upon arrival.

BOOKING FEES & CARD DETAIL HOLD

Tables of 10+ are required to pay a booking fee of £100 (10/11 Guests) or £150 (12+ Guests) This is **REFUNDED** back to the card holder at the end of the meal. In the event you arrive with less guests and, we are not made aware of this change, we reserve the right to withhold £15pp that does not attend.

For certain occasions/days during the year, we will require the entry of card details to secure your booking. In the event you do not show for your booking or, you cancel within 6 hours of your booking, we reserve the right to charge £10pp for the loss of table.