



BOOKING TERMS AND CONDITIONS

Your Table:

We operate a 15-minute grace period on all bookings. Unfortunately, in the event you are 15 minutes late and have not contacted us, we will mark your booking as a no show and allocate your table to another party.

Due to high demand, we do have a time limit based on table size, we do, where possible, try to be flexible, however at peak times this is unmanageable, and we do have to stick to the below timings:

1 - 2 PEOPLE	1 HOUR 30 MINUTES	7 - 10 PEOPLE	2 HOURS 30 MINUTES
3 - 4 PEOPLE	1 HOUR 45 MINUTES	11 - 15 PEOPLE	3 HOURS
5 - 6 PEOPLE	2 HOURS	16 + PEOPLE	UNTIL CLOSING

When making a booking, you will be assigned a table based on the size of your party and we are unable to guarantee a table of a larger size. Your table will be assigned to either our indoor dining rooms or our heated courtyard area. We are unable to guarantee specific area requests due to the volume of bookings we receive, though we will try our best, where possible, to accommodate your preference.

The largest table size available on a Weekend (Fri & Sat*) is 8 people and we are unable to move tables to accommodate larger groups on these days. For outside dining, the largest table we accommodate is a table of 6 at any time.

When booking a large group, you may be spread over multiple tables within the same area due to the space available. We do not offer a private dining room for parties under 25 people.

Tables of between 9 and 15 people.

For any booking of 9 or more, we require a deposit of £10pp, (paid via a secure emailed link), which is redeemable on your final bill. The deposit must be paid within 72 hours of the provisional booking to secure your table. If your party number decreases, please let us know at least 6 hours before your booking. If we have not been made aware of a change in your numbers when you arrive, we reserve the right to deduct £10 per no show from the redeemable deposit.

Tables of over 16 people:

Tables of this size will be required to submit a pre-order, from our Party Set Menu (GF/VG/V options available). This must be received 72 hours before your booking, for the final number expected to attend, (we are unable to make any amendments once this has been received). If your party size has decreased after this point, we reserve the right to deduct £10 per no show from the redeemable deposit. Please note, we are unable to provide individual itemized bills for tables of this size. We can however take individual card payments and provide card receipts, once individual totals have been calculated from the group receipt.

Service Charge:

A discretionary 10% service charge is added onto all bills up to and including 15 people, which is shared amongst the staff who served and prepared your meal.

A mandatory 12.5% service charge is added onto all bills of tables for 16 or more, which is shared amongst all the staff who served and prepared your meal.

Decorations:

Whilst we do not supply decorations, we are happy for decorations to be dropped off before your booking and we will have these ready for your arrival. These are limited to balloons, banners, and table toppers. We are unable to allow confetti or foil table sprinkle.

* This limit may be extended to Bank Holidays/Peak Months and special occasion days throughout the year due to demand and volume of bookings.